



To our valued customers,

This is to inform you of Roman's current status. While our Governor has issued a Shelter-in-Place order for Illinois, and we cannot be in the office, we are all working hard from home. You can reach us by calling 800-SAY-ROMAN (800-729-7662) and following the prompts.

This order means that our warehouse team cannot ship your orders at this time. Currently the date that we have been given to get back in the building is Wednesday, April 8th. As soon as we are able, we will get your orders out the door.

Meanwhile, you can shop 24/7 on retailers.roman.com. Please take a moment to login to your account as this site is so much more than a shopping site. It has virtually everything you need to make doing business with Roman easy. You can: shop by catalogs, look for sale items or browse through flip-books; check your current statement, make a payment or search for an invoice or credit memo; review your ordered items and open orders, or download your item/UPC info.

We want to thank you for your continued support during this difficult time for our world. We pray that you and your families remain healthy. We look forward to our continued partnership and friendship and to seeing you again.

Warm regards,

Dan and Julie Loughman
Roman